

Booking Terms and Conditions – the Boathouse

1. Bookings will not be confirmed until deposit has been received and cleared.
2. A Confirmation number will be issued once booking confirmed.
3. 50% of the total accommodation cost is required as a deposit.
4. The Balance of the booking payment is required prior to arrival in Vanuatu.
5. Credit card transactions attract a 4% surcharge.

Cancellations

1. Confirmed bookings cancelled attract the following costs
 - a. More than 30 days prior to arrival NO Cancellation Fee
 - b. 14-30 days prior to arrival 50% of each night booked
 - c. Less than 14 days notice prior to arrival date / no shows/ or days not used due to late arrivals or premature departures. For each night cancelled – 100%
2. This shall not be contingent on the Villa's occupancy for the respective night on which the cancellation was effective.